



# UNITED BUSINESS SERVICES

Where Innovation Meets Communication

**United Telecom NV**

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**UNITED  
TELECOM**

## MONTHLY BUNDLES - NATIONAL (Excl. VAT)

|                   | United Business Go 1 | United Business Go 3 | United Business Go 6 | United Business Go 12 | United Business Go 24 |
|-------------------|----------------------|----------------------|----------------------|-----------------------|-----------------------|
| <b>DATA</b>       | <b>1 GB</b>          | <b>3 GB</b>          | <b>6 GB</b>          | <b>12 GB</b>          | <b>24 GB</b>          |
| <b>VOICE</b>      | <b>100 Min</b>       | <b>250 Min</b>       | <b>Unlimited BE</b>  | <b>Unlimited BE</b>   | <b>Unlimited BE</b>   |
| <b>SMS</b>        | <b>250 SMS</b>       | <b>Unlimited BE</b>  | <b>Unlimited BE</b>  | <b>Unlimited BE</b>   | <b>Unlimited BE</b>   |
| PRICE < 10 Lines  | <b>€ 5,79</b>        | <b>€ 8,26</b>        | <b>€ 9,92</b>        | <b>€ 13,22</b>        | <b>€ 24,79</b>        |
| PRICE > 10 Lines* | <b>€ 5,50</b>        | <b>€ 7,85</b>        | <b>€ 9,42</b>        | <b>€ 12,56</b>        | <b>€ 23,55</b>        |

\*A 5% discount will automatically be applied to National Bundle pricing when the number of lines per account is 10 or more. Discounted rates shown above.

## ADD-ON BUNDLES

### NATIONAL VOICE ADD-ONS

| National Calling | Price (Excl. VAT) |
|------------------|-------------------|
| <b>100 Mins</b>  | <b>€ 1,65</b>     |
| <b>300 Mins</b>  | <b>€ 3,72</b>     |
| <b>500 Mins</b>  | <b>€ 5,79</b>     |

### EU VOICE ADD-ONS

| EU* Calling     | Price (Excl. VAT) |
|-----------------|-------------------|
| <b>100 Mins</b> | <b>€ 7,44</b>     |
| <b>250 Mins</b> | <b>€ 12,40</b>    |

\* Calls to Estonia, Estonia Mobile, Latvia, Latvia Mobile, Lithuania, Lithuania Mobile are not included

### NATIONAL DATA ADD-ONS

| Data         | Price (Excl. VAT) |
|--------------|-------------------|
| <b>5 GB</b>  | <b>€ 12,40</b>    |
| <b>15 GB</b> | <b>€ 20,66</b>    |
| <b>25 GB</b> | <b>€ 41,32</b>    |

### INTERNATIONAL ADD-ON

|                          |                 |
|--------------------------|-----------------|
| <b>Data</b>              | <b>2 GB</b>     |
| <b>Voice</b>             | <b>500 Mins</b> |
| <b>SMS</b>               | <b>500 SMS</b>  |
| <b>Price (Excl. VAT)</b> | <b>€ 45,45</b>  |

\*Countries Included: Australia, Brazil, Canada, Chile, China, Egypt, Hong Kong, India, Indonesia, Israel, Japan, Macedonia, Malaysia, Mexico, New Zealand, Russia, Serbia, Singapore, South Africa, Taiwan, Tunisia, Turkey, USA

## INTERNATIONAL ROAMING BUNDLES (Excl. VAT)

|               | Data<br>(Per MB)                    | Roaming Out<br>Voice (Per Min.) | Roaming In<br>Voice (Per Min.) | Roaming Out<br>SMS (Per SMS) | Roaming Out<br>MMS (Per MMS) |
|---------------|-------------------------------------|---------------------------------|--------------------------------|------------------------------|------------------------------|
| <b>ZONE 1</b> | <b>National (Roam like at home)</b> |                                 |                                |                              |                              |
| <b>ZONE 2</b> | <b>€ 5,79</b>                       | <b>€ 1,65</b>                   | <b>€ 0,65</b>                  | <b>€ 0,54</b>                | <b>€ 1,30</b>                |
| <b>ZONE 3</b> | <b>€ 7,85</b>                       | <b>€ 2,98</b>                   | <b>€ 1,30</b>                  | <b>€ 0,62</b>                | <b>€ 1,30</b>                |
| <b>ZONE 4</b> | <b>€ 12,00</b>                      | <b>€ 4,96</b>                   | <b>€ 1,40</b>                  | <b>€ 0,70</b>                | <b>€ 1,30</b>                |
| <b>ZONE 5</b> | <b>€ 19,80</b>                      | <b>€ 9,40</b>                   | <b>€ 1,50</b>                  | <b>€ 0,79</b>                | <b>€ 1,30</b>                |

### Countries Included in Zones:

**Zone 1:** Austria, Bulgaria, Croatia, Cyprus South, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, United Kingdom.

**Zone 2:** Albania, Aruba, Australia, Belarus, Bosnia and Herzegovina, Canada, Faroe Islands, Greenland, Hawaii, Macedonia, Moldova, Montenegro, Morocco, Serbia, Suriname, Ukraine, United States.

**Zone 3:** Afghanistan, Algeria, Angola, Anguilla, Antigua and Barbuda, Argentina, Armenia, Azerbaijan, Bahrain, Bangladesh, Barbados, Belize, Benin, Bermuda, Bolivia, Botswana, Brazil, British Virgin Islands, Burkina Faso, Cameroon, Cape Verde, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Congo, Costa Rica, Democratic Republic of Congo, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eswatini, Ethiopia, Fiji, French Polynesia, Gabon, Gambia, Georgia, Ghana, Grenada, Guatemala, Guinea, Guinea-Bissau, Guyana, Honduras, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Ivory Coast, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kosovo, Kuwait, Kyrgyzstan, Laos, Lebanon, Liberia, Macao, Madagascar, Malaysia, Maldives, Mali, Mauritania, Mauritius, Mexico, Monaco, Mongolia, Montserrat, Myanmar, Namibia, Nepal, Netherlands Antilles, New Zealand, Nicaragua, Niger, Nigeria, Oman, Pakistan, Palestine, State of, Panama, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Russia, Rwanda, Saint Kitts and Nevis, Saint Lucia, Saint Vincent and the Grenadines, San Marino, Saudi Arabia, Senegal, Sierra Leone, Singapore, South Africa, South Korea, Sri Lanka, St Pierre & Miquelon, Taiwan, Tajikistan, Tanzania, Thailand, Trinidad and Tobago, Tunisia, Turkey, Turks and Caicos Islands, Uganda, United Arab Emirates, Uruguay, Venezuela, Vietnam, Western Samoa, Yemen, Zambia, Zimbabwe.

**Zone 4:** Andorra, Bahamas, Bhutan, Brunei, Burundi, Cambodia, Cuba, Falkland Island, Haiti, Kiribati, Malawi, Mozambique, New Caledonia, Palau, Papua New Guinea, Republic of Sudan, Sao Tome and Principe, Seychelles, Somalia, Togo, Tonga, Turkmenistan, Uzbekistan, Vanuatu.

**Zone 5:** Comoros, Cook Islands, Djibouti, Guam, Lesotho, Libya, Samoa, Solomon Islands, Syria, Timor-Leste.

| <b>National Pay As You Go(PAYG) Rates</b> |                           |
|---|---------------------------|
|   | <b>Price (Excl. VAT)</b>  |
| <b>DATA</b>                               | <b>€ 0.062 per MB</b>     |
| <b>VOICE</b>                              | <b>€ 0.124 per Minute</b> |
| <b>SMS</b>                                | <b>€ 0.074 per SMS</b>    |
| <b>MMS</b>                                | <b>€ 0.165 per MMS</b>    |

## **BUSINESS TARIFFS TERMS & CONDITIONS**

- All rates listed are Exclusive of VAT and the prices become official only when an agreement is signed.
- Accounts with 10 lines or more automatically receive a 5% discount on National Bundle rates. If the number of lines falls below 10 in any given month, the discount will not be applied.
- Once the usage within a bundle has reached the maximum allowance applicable to that bundle, any usage beyond that maximum allowance will be charged at PAYGO rates, to a pre-defined Call Ceiling. This Call Ceiling is a Bill Shock prevention limit which covers all out-of-bundle usage and is set at a default of €50 inc. VAT. If you wish to increase or decrease the Call Ceiling for your bundle, please contact us at [info@united-telecom.be](mailto:info@united-telecom.be). Please note that setting a Call Ceiling at €0 will mean that all national usage in excess of the bundle will be automatically blocked and all INTL call / SMS, Premium VOICE / SMS and any other usage not included in the bundles will be blocked.
- If you reach the maximum allowance of your bundle within the billing cycle you can also opt-in for our flexible Data, and Voice ADD-ON bundles.
- Calls to 0900 numbers and satellite services are allowed, up to the level of the Call Ceiling. If you wish to block 0900 or Satellite calls, please contact us at [info@united-telecom.be](mailto:info@united-telecom.be)
- All International Calls will be invoiced based on our fixed International rates. For more information, please contact us at [info@united-telecom.be](mailto:info@united-telecom.be).
- Roaming in Zone 1 is included within your National Bundle in line with Roam Like Home. National FUP applies to usage within Zone 1.
- The business tariffs are strictly private and confidential, calculated on the basis of the data provided by the customer.
- If a Bundle is activated after the start of the billing cycle(1st of the month), Bundles are not prorated for allowance or rate. Add On plans are also not prorated.

## **GENERAL TERMS & CONDITIONS**

- Subject to applicable United Telecom Contract. If United Telecom determines your use of the services violates any of the applicable terms or policies found in the Contract and Fair Usage Policy, we may in our sole discretion suspend, modify, terminate, or restrict your service. If United Telecom does not enforce any of the terms or restrictions of its service offerings, it is not a waiver of United Telecom’s right to enforce those terms or restrictions. United Telecom reserves the right to enforce all terms and restrictions at any time.
- United Telecom mobile services cannot be used to establish a connection that violates Belgian, European, or international legislation. You also commit to using the United Telecom mobile services solely for legitimate purposes that do not contravene public order and are in accordance with accepted good norms and customs.
- Pricing, fees, promotions, options, restrictions, and terms are subject to change and may be modified, discontinued, or terminated at any time with 30 days' notice

# ABOUT UNITED TELECOM

United Telecom connects people and devices in Belgium & around the world using secure, ubiquitous, and highly scalable solutions to offer Data, Voice, Video, Media, DSL, FMC and more.

We empower Enterprises, MVNOs, CSPs, ISP's early-stage innovators, developers, IoT solutions builders, and countless others with the freedom and control to create, deliver, and scale innovative communications experiences



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